**MOO COW COTTAGE SELF CATERING – Terms & Conditions.**

**Booking & Cancellations** \*\* New Covid 19 Flexibility booking rules. \*\*
Due to the current situation we don’t require a deposit to book a holiday. Payment can be arranged in full 7 days before arrival. We strongly advise all guests who have booked a holiday with us that have symptoms of Covid 19 to please stay at home and cancel your holiday with us. Please let us know as soon as possible if this is the case.
We also except payment of cash on arrival. Please let us know if you wish to pay this way.

**Arrival & Leaving times**
Arrival is flexible after **2.00pm** and guests must vacate the property at **10.00am** on departure day. Please enquire if you need a little longer… this is sometimes possible but we will need to make alternative arrangements with our cleaning lady so let us know as soon as you can . Thank you for your understanding.

**Number of Guests**
This holiday cottage will comfortably sleep up to 6 guests. We do offer a single air bed for a 7th person that is charged at £20 per stay. Travel cot and high chair are available at no extra charge. (please bring your own cot linen). If extra people than agreed to while booking the property are using the property, this will be considered a breach of contract and the holiday maker and party will be asked to leave immediately without a refund. We do not give permission to have parties.

**Breakages**
The Guests should make every effort to keep the properties fixtures and fittings and all contents in the same condition as at the start of the holiday. No furniture to be moved or removed. Please report any damages to us. The property owner has the right to charge for any damages and breakages to property.

**Children**
Children must be supervised at all times. We regret that we cannot be responsible for your children, their behaviour or any accidents during your stay.

**No Smoking**
We have a NO smoking policy indoors only. If you wish to smoke please do so outside. Thank you for your understanding

**Dogs.**
Up to 3 dogs are welcome charged at £10 per dog per stay.  Please read our dog rules and agree to abide by our rules.

**Farm yard.**
We do not allow guests to wonder around in the farmyard for health and safety reasons. We hope you understand.

**Complaints**
We hope you have no complaints but if you have let us know so we can put it right.

Thank you for Booking Moo Cow Cottage Self Catering.