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| CLEANING POLICY - COVID  Bedside Manor, 2020 | | |
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|  | The purpose of this guideline is to reassure guests that we provide as clean an environment as possible when we welcome them to our property.   1. **Risk Assessment:** A risk assessment has been carried out and the cleaning protocol is based on the risk assessment. Cleaner has been trained in the protocol. 2. **Ventilation**: the property is ventilated fully during the cleaning process. 3. **Hand washing:** the person cleaning the property will wash their hands thoroughly before and after cleaning. 4. **PPE:** the person cleaning the property will use disposable PPE, which will be safely disposed of after cleaning is complete. 5. **Cleaning materials:** where possible, the property will be cleaned with disposable cloths, wipes and other disposable cleaning supplies 6. **Disinfecting:** surfaces such as the bathroom, kitchen, light switches, heating control, TV remotes etc will be disinfected with a virucidal disinfectant wipe or spray. (See below) 7. **Bedding, towels, teatowels and oven gloves:** all washable fabric items will be washed at high temperature. 8. **Non-washable fabrics:** Cushions and bedspreads have been removed. Pillows and downies will be misted with virucidal spray. 9. **Information:** The Guest Handbook is disinfected and contains guidance eg what to do if you become ill, cleaning equipment you can use, infrequently-used equipment available for your use which you may wish to disinfect yourself.   **Frequently-touched surfaces**  The following will be disinfected:   * Doorknobs * Bins * Hairdriers * Iron * Keys * Light switches * Remote controls * Hard surfaces * Window sills and handles * Kitchen appliances * Doors and door handles * Chairs * Sink * Taps * Basin * Toilet * Shower compartment * Bedroom cabinet doors * Dishwasher, cooker and washer/drier * Guest handbook   NOTE: While every attempt will be made to ensure cleanliness as above, we cannot accept any liability relating to any health issue arising from your stay. We hope you will understand and look forward to having you as guests.  Please note that we have achieved the Good To Go Visit Britain Industry Standard | |
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